# COPOLCO CONSUMER PARTICIPATION & TRAINING WORKING GROUP

# AGENDA

### 12 May 2015, Mövenpick Hotel, Geneva, 11:00-12:30

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| **Item** | | **Document** |
| **CP & T Working Group Report** | | COPOLCO 16/2015 and annexes |
| **1.** | **Introductory remarks** *Guillermo Zucal and Sadie Homer* |  |
| **2.** | **Funding Task Group** (Work Plan Action 2) – *Guillermo Zucal & Rémi Reuss*   * Update on activity |  |
| **3.** | **Consumer representation on TCs and WGs** (WP 3 and 4) |  |
| **4.** | **ISO Directory & data collection template** (WP 5) *ISO CS – Dana Kissinger*   * Update on new IT Services project. |  |
| **5.** | **Regional Consumer Engagement Strategies** (WP 6)  *– Suzanna Ersoy, Canada*  *– Merete Holmen Murvold, Norway*  *– Internorm, Switzerland*   * Discussion on collection and dissemination of further examples |  |
| **6.** | **COPOLCO Mirror committee guidance (**WP 9**)** *ISO CS and Caroline Warne*   * Update |  |
| **7.** | **Training** (WP 11 and 12) *Sadie Homer and Dana Kissinger*   * Review of Distance Learning Module * Review of training held on 11 May * Discussion to cover future possibilities |  |
| **8.** | **Progress on other items in CP Work plan including:**   * Support ISO Strategic plan (WP 1) *ISO CS* * Collaboration with Regional Groups (WP 7) *regional group reps present* * Succession to ensure a pipeline of new consumer representatives (WP 10) *lead needed* |  |
| **9.** | **Any other business from WG’s** |  |
| **10.** | **Concluding remarks** – actions summary |  |