



## DRAFT COPOLCO WORK PROGRAMME 2014

---

<b>Work items</b>	<b>Target date</b>
<b>1 Current items</b>	
1.1 Launch the revision of ISO/IEC Guide 14, <i>Purchasing information on goods and services intended for consumers.</i>	May 2014
1.2 Launch the revision of ISO/IEC Guide 41, <i>Packaging – Recommendations for addressing consumer needs.</i>	May 2014
1.3 Complete the Committee Draft of the revision of ISO/IEC Guide 46, <i>Comparative testing of consumer products and related services – General principles.</i>	May 2014
1.4 Complete the Committee Draft of the revision of ISO/IEC Guide 74, <i>Technical guidelines for the consideration of consumers' needs.</i>	May 2014
1.5 Assess the feasibility of developing a new work item proposal for a guideline standard on unit pricing.	May 2014
1.6 Assess the feasibility of developing a new work item proposal on inclusive service.	May 2014
1.7 Approve and implement a template for accepting new items for development within COPOLCO.	May 2014
1.8 Develop a planning model to align COPOLCO's activities with the annual implementation of ISO's strategic objectives.	May 2014
1.9 Prepare a new work item proposal for a second part to IEC 82079, <i>Preparation of instructions for use – Structuring, content and presentation, dealing with assembly and maintenance.</i>	May 2014
1.10 Prepare a new work item proposal for choking hazards of small component parts of products.	May 2014
1.11 Publish ISO/IEC Guide 51, <i>Safety aspects – Guidelines for their inclusion in standards.</i>	May 2014
1.12 Publish ISO/IEC Guide 50, <i>Safety aspects – Guidelines for child safety in standards and other specifications.</i>	December 2014
1.13 Develop recommended actions to follow up the 2013 workshop, <i>Innovating food products – How can standards ensure consumer protection?</i>	December 2014
1.14 Publish a poster to educate consumers about counterfeit goods.	December 2014

## 2. Standing items

- |       |  |                      |
|-------|--|----------------------|
| 2.1   | Research, definition and identification of new standards work to address consumer needs, with appropriate engagement of COPOLCO members.   | Ongoing              |
| 2.2   | Monitoring and promoting awareness and use of ISO/IEC Guides dealing with consumer issues.   | Ongoing              |
| 2.3   | Information exchange and cooperation in areas of common interest with the ISO Committee on conformity assessment (ISO/CASCO).  | Ongoing              |
| 2.4   | Organization of workshops and similar events with COPOLCO plenary meetings to explore themes of general concern, and propose appropriate actions.  | Yearly               |
| 2.5   | Information and actions to support and promote consumer participation in national, regional, and international standardization, including:   |                      |
| 2.5.1 | Publication and circulation of an electronic newsletter to inform members and other interested parties of consumer-related developments in ISO and IEC, and to encourage consumer interest involvement in standardization. | Four issues per year |
| 2.5.2 | Maintenance and updating of the <i>ISO Directory of consumer interest participation</i> .  | Ongoing              |
| 2.5.3 | Publication of the Annual Report, <i>Consumer priorities in international standardization work</i> .   | Yearly (May)         |
| 2.5.4 | Promotion of training initiatives for developing countries and economies in transition, with post-event impact evaluation.   | Ongoing              |
| 2.5.5 | Development of publications and use of social media to promote awareness of standardization as a tool for consumer protection.   | Ongoing              |
| 2.6   | Implementation of actions to reflect the ISO Strategic Plan.   | Yearly               |
| 2.7   | Advice to ISO/IEC/TMB Strategic Advisory Groups dealing with horizontal issues such as privacy, security, energy and standards for sustainability.   | Ongoing              |
| 2.8   | Monitoring of Key Performance Indicators (KPIs) to measure the progress and effectiveness of COPOLCO's activities, initiatives and participation.  | Yearly               |
| 2.9   | Outreach and orientation for new members and other stakeholders.   | Ongoing              |